

To:

Mr. Soos

Re:

Answer regarding your complaint form

Reference:

2017-MM-0503.17.15

Willemstad, 3 May 2017

Dear Mr. Soos,

On the 2nd of March 2017 we received your complaint and additional documentation regarding the gambling website www.90dakika.com. I am writing you on behalf of the Office of the Public Prosecutor (OPP) to inform you that we will not start an investigation on the basis of your complaint. This letter will explain our decision and explores other possibilities regarding your problems with this website.

We would advise you to take your complaint, as is common in many other jurisdictions, to the company in question or to the owner of the operating license. Seeing that you already have made contact with Curacao eGaming, we advise you to resolve this matter with them as they should have significant influence over their licensee or can bring you in contact with the owner(s) of the website.

We have recently observed irregularities regarding the online gaming industry of Curacao and are mapping the problem to see whether this is institutionalized or incidental. We are aware of the various problems related to these activities, however the responsibility to regulate this economic domain lies with the government of Curacao.

The OPP is not the designated regulator regarding online games of chance on the island of Curacao. This responsibility currently lies with the government of Curacao, who is preparing to install a uniform regulator for all games of chance. At the moment, casinos and lotteries are regulated by two different organizations, whereas online games of chance are yet to be regulated in anticipation of legislation. Although the OPP is the correct institution to investigate criminal investigations in Curacao, we do not think it is right to deploy criminal law to fill in deficiencies of rules and regulation.

Given that the events leading up to your complaint have taken place in Romania, we recommend that you also file a complaint at a Romanian police institution or the Romanian gaming regulator. If you have accessed the website from the address



named in the complaint form, it results that this website also conducts business in the Romanian jurisdiction. Also, the Romanian gaming regulator can possibly assist you better in this typical gambling-related issue as they probably have experience dealing with cases like yours.

We understand that you have lost a considerable amount of money through dealing with this website. In the future, we advise you to thoroughly verify any website you visit and entrust with your money.

We hope to have provided you with sufficient information regarding your complaint.

Yours sincerely,

Mr. M.A.W. Mol

Public Prosecutor in charge of the Coordination of Investigations

Office of the Public Prosecutor of Curacao, Sint Maarten,

Bonaire, Sint Eustatius and Saba.